

# RESEARCH & DEVELOPMENT AND PUBLIC HEALTH SUPPORT SERVICES

## Client Experience



### Defense Health Agency (DHA)

**Immunization Healthcare Division (IHD)** - Clinical Studies and Healthcare Systems Support - Provide support for vaccine-related clinical studies as well as management of the related health systems information technology applications to the Immunization Healthcare Division (IHD) of the Defense Health Agency (DHA). Specifically, GSS provides clinical, laboratory, statistical, regulatory administrative, and informatics support to IHD. In addition, GSS provides project management, design, programming, technical support services, analysis, and supervision for the designated DHA-IHD Systems Management Modules.

### United States Army Public Health Center (APHC)

**Army Wellness Centers (AWCs)** - Provide health assessment and education, health promotion, and wellness counseling services to support the APHC's AWCs at 35 CONUS and OCONUS locations. These health and wellness services include providing professionally certified and credentialed health educators who are trained to 1) assess client risk; 2) conduct metabolic, fitness, body composition, and stress assessments; and 3) provide tailored health education and coaching. The support also includes Health Promotion Program Evaluation and Community Health Promotion subject matter expertise. Our team provides website and advertising management, including graphic design, video interviews, and health promotion materials, as well as maintain and update medical records.

### U.S. Military HIV Research Program (MHRP)/Walter Reed Army Institute of Research (WRAIR)

**Clinical Support for Sexually Transmitted Infection (STI)/Human Immunodeficiency Virus (HIV) Behavioral Interventions** – Provide project management, clinical research coordination, and health education support for a randomized control trial designed to assess acceptability and efficacy of an adapted STI/HIV behavioral intervention program in a population of U.S. Army personnel and beneficiaries. In this multi-site study, we provide overall protocol management, participant enrollment, specimen processing, data collection and maintain site-specific regulatory binders, protocol source documents and patient files. We also provide health education support services for oversight and quality assurance of STI prevention education at JBLM and WAMC.

**COVID 19 Study** - Provide clinical research assistant services and data management consultant services in support of an epidemiological study designed to inform planning for implementation of a future vaccination program. Our team supports enrollment, specimen collection/handling/shipping, data collection/analysis, and all other research activities to ensure study success.

### U.S. Army Institute of Surgical Research (USAISR)

**Intrepid Battlefield Exoskeleton (IBEX) Support Services** – Provide mechanical & materials testing engineers, fabricator and research assistant support for developmental work necessary to create Intrepid Battlefield Exoskeleton (IBEX) prototypes, fabrication of IBEX prototypes and associated tooling, assistance with human subject research, assistance with human cadaver research, data analysis, and any assistance needed towards publication of relevant information. Our engineers design, fabricate, and perform materials testing on exoskeleton devices using materials testing equipment and a motion capture system to collect, record, maintain, and analyze data. They then interpret results and prepare manuscripts, reports, and presentations for publication.

**Burn & Soft Tissue Research Support Services** - Provide professional scientific and technical development staff to support this award. Our personnel are responsible for drafting and submitting protocols (animal/human) to test knowledge and technology readiness products (e.g., drugs, biologics, and devices). We coordinate protocol submissions and reviews with the USAISR Research Regulatory Compliance and Quality Management Divisions, respectively. Our personnel serve as the Principal Investigator (PI) for approved protocols and perform scientific peer reviews for protocols. We complete and submit periodic/annual research progress reports and protocol compliance reviews. Our research technicians conduct animal model testing. Additionally, our staff collect, organize and store data in USAISR Information Management Division provided storage area networks and data-sharing platforms. We utilize provided statistics software to perform appropriate statistical computations on raw data collected from protocols to determine significance.



1826 N Loop 1604 W, Suite 336H  
San Antonio, TX 78248  
210.742.9656  
[www.gss-anc.com](http://www.gss-anc.com)

## Corporate Overview

### GLACIER SUPPORT SERVICES, LLC (GSS)

- Alaska Native 8(a) Corporation (ANC)
- SBA Small Disadvantaged Business (SDB)
- 8(a) Sole Source—ANC (\$100 Million)
- CAGE: 87WW9
- UEI: FYLPLNRCJ536
- DUNS: 11-692-7624
- NAICS: 541512, 541519, 541611, 541620, 541715, 541990, 621340

**Glacier Support Services, LLC (GSS)** is a dynamic Alaska Native 8(a) Corporation (ANC), providing world-class Healthcare, Research & Development, Public Health, Facility Support, Technical, Engineering, and Environmental Services. GSS has the specialized experience needed to handle the management and technical support challenges of almost any size program. Our knowledgeable, experienced, and professional staff apply real world solutions, cost saving innovation, and exceptional vision to meet and exceed the needs of our government and commercial customers.

Our mission is to provide our customers reliable, innovative and cost-effective solutions through an uncompromising focus on technical superiority, on-time deliverables, success with all commitments, and responsiveness to customer needs.

## Defense Health Agency Partners

- Immunization Healthcare Division (IHD)
- U.S. Institute of Surgical Research (USAISR)
- Walter Reed Army Institute of Research (WRAIR)
- Army Public Health Center (APHC)
- Center for the Intrepid, Extremity Trauma & Amputation Center of Excellence (EACE)
- U.S. Army Medical Research Acquisition Activity (USAMRAA)

## Capabilities

- Program Management
- Healthcare Systems Support
- Informatic/Biostatistician Support
- Biomedical Research & Development Support
- Public Health
- Clinical Trial and Monitoring Support
- Regulatory Support
- Data Retrieval and Analysis
- Laboratory Management
- Protocol Development
- Grants Management
- Administrative Support
- Health Information Technology

## SBA Information

### U.S. SMALL BUSINESS ADMINISTRATION SEATTLE DISTRICT OFFICE

Spokane Branch Office

**Mr. Fernando Cervantes**

Business Opportunity Specialist

**p** 509.353.2806

**e** [fernando.cervantes@sba.gov](mailto:fernando.cervantes@sba.gov)